Amdt. Dated: May 3, 2005

Reply to Official Action of November 3, 2004

AMENDMENTS

Kindly cancel Claims 33-56, without prejudice, and add Claims 179-214 therefor.

1-32. (Withdrawn).

33-56. (Cancelled).

57-178. (Withdrawn)

(New) An automated method for facilitating a user's selection of residential or business 179.

products or services provided to a property having a geographic location, the method comprising:

maintaining a database comprising product or service offerings in a plurality of offering

categories available to said geographic location;

presenting a user with a plurality of said offering categories, wherein each of said offering

categories corresponds to a product or service type available to said geographic location;

receiving from said user, user's selection of one or more offering categories;

generating for each offering category selected by said user, a summary of one or more

product or service offerings available from one or more providers of said product or services to

said geographic location; and

transmitting to said user said summary of offerings.

(New) The method of Claim 179, further comprising: 180.

Amdt. Dated: May 3, 2005

Reply to Official Action of November 3, 2004

receiving from said user an order for one or more product or service offerings in one or

more of said offering categories.

(New) The method of Claim 180, further comprising: 181.

making available to each provider of said product or service offerings ordered by said

user each said received order corresponding to said provider's product or service offering.

(New) The method of Claim 181, further comprising: 182.

providing said user with access to one or more user accounts, each said account

corresponding to a product or service offering ordered by said user.

(New) The method of Claim 182, wherein said one or more user accounts are maintained 183.

by said providers of said product or service offerings.

(New) The method of Claim 182, wherein said user may manage said user account. 184.

(New) The method of Claim 184, wherein said management of said user account enables 185.

said user to perform one or more of the following functions: verify the status of the order related

to said product or service offering, update said user's profile related to said account, retrieve

reports, pay for said product or service, modify said product or service offering, or terminate said

product or service.

Page 3 of 12

Amdt. Dated: May 3, 2005

Reply to Official Action of November 3, 2004

(New) The method of Claim 179, wherein an offering category may comprise electric 186.

utility, natural gas, metered water, telephone, television, satellite, cable, internet, security system,

change of address, post office, furniture, appliance, storage, moving, pet care, childcare, bottled

water, periodical, newspaper, delivery, grocery, parking, club membership, motor vehicle, dry

cleaning, prepared food delivery, insurance, housekeeping, driver's license, voter registration,

financial, banking, wake-up/reminder, repair and maintenance products or services.

(New) The method of Claim 179, further comprising: 187.

establishing one or more relationships with one or more product or service providers in

one or more of said offering categories.

(New) The method of Claim 187, wherein said one or more relationships are by 188.

agreement with one or more product or service providers.

(New) The method of Claim 179, wherein said database has one or more of said product 189.

or service offerings for each of said offering categories stored in a standardized data structure.

190. (New) The method of Claim 189, wherein said data structure comprises a plan

component, a package component, and a feature component, wherein said plan component

indicates a base offering, said package component indicates collections of features purchasable as

a unit, and said feature component indicates augmentations to the base offering that are

individually purchasable.

191. (New) The method of Claim 179, further comprising:

Page 4 of 12

Amdt. Dated: May 3, 2005

Reply to Official Action of November 3, 2004

providing brand partners with an account through which said brand partners may provide

one or more customization elements or customer accounts.

(New) The method of Claim 179, further comprising: 192.

providing brand partners with an account through which said brand partners may track

usage of said automated method.

(New) The method of Claim 179, wherein said offering categories comprise a plurality of 193.

utilities, products, or services.

(New) The method of Claim 179, wherein one or more product or service offerings 194.

comprise one or more product or service plans.

(New) The method of Claim 179, wherein said geographic location comprises a country, 195.

a region, a state, a county, a governmental subdivision, a street address, a 5-digit zip code, or a 9-

digit zip code.

(New) The method of Claim 195, wherein said governmental subdivision comprises a 196.

city, town, township, borough or parish.

(New) The method of Claim 195, wherein said street address comprises a street name, 197.

post office box, rural route number, floor or unit.

(New) An automated method for facilitating a user's selection of residential or business 198.

products or services provided to a property having a geographic location, the method comprising:

Page 5 of 12

Amdt. Dated: May 3, 2005

Reply to Official Action of November 3, 2004

maintaining a database comprising product or service plans for more than one offering category, each of said service plans having geographic product or service areas in which said product or service plans are offered;

presenting a user with more than one offering category, wherein each of said offering categories corresponds to a product or service type available to said geographic location;

receiving from said user, user's selection of more than one offering category;

generating for each offering category selected by said user, a summary of one or more product or service plans available from one or more providers of said products or services to said geographic location; and

transmitting to said user said summary of offerings.

(New) The method of Claim 198, further comprising: 199.

receiving from said user an order for one or more product or service offerings in one or more of said offering categories.

(New) The method of Claim 199, further comprising: 200.

making available to each provider of said product or service offerings ordered by said user each said received order corresponding to said provider's product or service offering.

(New) The method of Claim 200, further comprising: 201.

Amdt. Dated: May 3, 2005

Reply to Official Action of November 3, 2004

providing said user with access to one or more user accounts, each said account

corresponding to a product or service offering ordered by said user.

(New) The method of Claim 201, wherein said one or more user accounts are maintained 202.

by said providers of said product or service offerings.

(New) The method of Claim 201, wherein said user may manage said user account. 203.

(New) The method of Claim 203, wherein said management of said user account enables 204.

said user to perform one or more of the following functions: verify the status of the order related

to said product or service offering, update said user's profile related to said account, retrieve

reports, pay for said product or service, modify said product or service offering, or terminate said

product or service.

(New) The method of Claim 198, wherein an offering category may comprise electric 205.

utility, natural gas, metered water, telephone, television, satellite, cable, internet, security system,

change of address, post office, furniture, appliance, storage, moving, pet care, childcare, bottled

water, periodical, newspaper, delivery, grocery, parking, club membership, motor vehicle, dry

cleaning, prepared food delivery, insurance, housekeeping, driver's license, voter registration,

financial, banking, wake-up/reminder, repair and maintenance products or services.

(New) The method of Claim 198, further comprising: 206.

establishing one or more relationships with one or more product or service providers in

one or more of said offering categories.

Page 7 of 12

Amdt. Dated: May 3, 2005

Reply to Official Action of November 3, 2004

(New) The method of Claim 206, wherein said one or more relationships are by 207.

agreement with one or more product or service providers.

(New) The method of Claim 198, further comprising: 208.

providing brand partners with an account through which said brand partners may provide

one or more customization elements or customer accounts.

(New) The method of Claim 198, further comprising: 209.

providing brand partners with an account through which said brand partners may track

usage of said automated method.

(New) The method of Claim 198, wherein said offering categories comprise a plurality of 210.

utilities, products, or services.

(New) The method of Claim 198, wherein one or more product or service offerings

comprise one or more product or service plans.

(New) The method of Claim 198, wherein said geographic location comprises a country, 212.

a region, a state, a county, a governmental subdivision, a street address, a 5-digit zip code, or a 9-

digit zip code.

(New) The method of Claim 212, wherein said governmental subdivision comprises a 213.

city, town, township, borough or parish.

Page 8 of 12

Amdt. Dated: May 3, 2005

Reply to Official Action of November 3, 2004

214. (New) The method of Claim 212, wherein said street address comprises a street name, post office box, rural route number, floor or unit.